

Reply of Queries with reference to the RFP REF. NO. HO-MAINTENANCE/HKP-RFP: 01/2022 Dated 08.08.2022 for "providing Housekeeping & General cleaning services at Canara Bank Head Office Annex. Premises, Bengaluru" after Pre-bid meeting held on 23.08.2022.

DATE: 25.08.2022

SL. No.	Page No	Tender Clause No	Tender Clause	Query	Reply
1	85	XVI.ANNEXURE-13	FINANCIAL BID ANNEXURE	Annexure 13 – Financial Bid on the Statutory part we could not find the Leave wages 9.62% on GROSS which is to be incorporated, as per the compliance every employee is entitled 12 Sick Leaves and 18 Paid leaves in a year	Please refer RFP clause XVI.Annexure-13. No Change / Modification in the Financial Bid format. Existing Clause will stand as such.
2	16	VI	EARNEST MONEY DEPOSIT (EMD)	In regards to EMD of Rs. 3,65,000/- the name in DD to be captured as Canara bank, No112, JC Road, Bengaluru- 560002 or any other address.	Please refer RFP clause VI. DD can be payable at Bengaluru.
3	25-26	IX.6.f	PAYMENT TERMS	Payment Terms – No of days to be Notified.	Please refer RFP clause IX.6.f
4	85-86	XVI.ANNEXURE-13	FINANCIAL BID ANNEXURE	For Supervisor whether we need to consider Semiskilled or Unskilled.	Please refer RFP clause XVI. Annexure-13. Note: 1., rates have to be quoted as per Central Minimum Wages ACT 1948, Notification issued time to time by the Office of the Chief Labour Commissioner(C) wherein Supervisor falls under Semi-Skilled / "Unskilled Supervisory" Category.
5	40	XIV.1	DETAILS OF THE BUILDINGS UNDER HEAD OFFICE BENGALURU AND REQUIREMENTS	All 45 workers to be work for full 8hrs	Please refer RFP clause XIV.1

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Maintenance Cell

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6	43-44	XIV.2.b and clause XV.	DETAILS OF THE BUILDINGS UNDER HEAD OFFICE BENGALURU AND REQUIREMENTS & SCOPE OF WORKS	Housekeeping Materials for cleaning will be provided by bank or it under contractor scope.	Please refer RFP clause XIV.2.b and clause XV. As specified in the RFP only Cleaning material will be provided by the Bank.
7	50	XVI.ANNEXURE-2	COMPANY PROFILE	What is the constitution of the company	Prop. Firm/Partnership firm/Co.
8	50	XVI.ANNEXURE-2	COMPANY PROFILE	SL No. 11, Whether eligible for Purchase Preference linked with Local Content under Public Procurement (Preference to Make in India) Order 2017, and Notifications issued thereunder? (Form PP-C or PP-D as applicable)	Can be filled by the Bidder who comes under the purview of this clause.
9	6	IV.1.p	ELIGIBILITY CRITERIA	When to submit Pre-contract integrity pact.	Please refer RFP clause IV.1.p
10	11	V.1.c	SUBMISSION AND OPENING OF TENDERS	When the Financial Bid format is to be submitted?	Please refer RFP clause V.1.c
11	92	XVI.ANNEXURE 17	TECHNICAL QUESTIONNAIRE	When the Annexure-17 to be submitted	Please refer RFP clause XVI.Annexure-18.s
12	43	XIV.2.h	DETAILS OF THE BUILDINGS UNDER HEAD OFFICE BENGALURU AND REQUIREMENTS.	Who will pay the mobile charges for supervisor and facility manager	Any component/claim if not specified in the Financial Bid Annexure shall be a part of Service Charge as it is part of service being offered.

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13	87	XVI.ANNEXURE-14	TECHNICAL BID SCORING CHART	Documents to be submitted for the proof of registration empanelment with Govt. /Public sector/Banks/Corporate if any.	Please refer RFP clause XVI.Annexure-14. SI No.3.
14	83	XVI.ANNEXURE-11	SATISFACTORY PERFORMANCE CERTIFICATE	Our clients will give performance certificate in their own format not in any other format. Will the Bank accept the performance certificate?	Please refer RFP clause XVI. Annexure 11 & IV.1.c
15	83	XVI.ANNEXURE-11	SATISFACTORY PERFORMANCE CERTIFICATE	We have received Performance certificate from our client before the tender inviting date. Will that be accepted?	Please refer RFP clause XVI. Annexure 11.
16	43-44	XIV.2.b and clause XV.	DETAILS OF THE BUILDINGS UNDER HEAD OFFICE BENGALURU AND REQUIREMENTS & SCOPE OF WORKS	All the required chemicals, consumables, tools, machineries required for this activity will be provided by bank? If No the cost for the same will be reimbursed by the bank on actuals? If contractor has to bear the cost where should he quote this price as we have only one option of quoting service charge?	Please refer RFP clause XIV.2.b and clause XV. As specified in the RFP only Cleaning material will be provided by the Bank. Any component if not specified in the Financial Bid format shall be a part of Service Charge as it is part of service being offered.
17	85	ANNEXURE-13:	FINANCIAL BID ANNEXURE	Will bank reimburse statutory components like leave with wages, National and festival holidays?	Please refer RFP clause XVI.Annexure-13. No Change / Modification in the Financial Bid format. Existing Clause will stand as such.

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18	85	ANNEXURE-13:	FINANCIAL BID ANNEXURE	Will bank reimburse the uniform charges	Any component if not specified in the Financial Bid format shall be a part of Service Charge as it is part of service being offered.
19	85	ANNEXURE-13:	FINANCIAL BID ANNEXURE	Do you require relievers to be maintained?	Please refer RFP clause XVI. Annexure 13. Sl. No. 8.
20	85	ANNEXURE-13:	FINANCIAL BID ANNEXURE	Do you count 26 days or 30 days for wage calculation?	Please refer RFP clause XVI. Annexure 13. Sl. No. 1.
21	85-86	ANNEXURE-13:	FINANCIAL BID ANNEXURE	Revision of wages happens once in 6 months, Employee who will not be covered under ESI, Should a separate insurance to be obtained, Will it be reimbursed?	Please refer RFP clause XVI. Annexure-13. Note: 3.
22	10	IV.3	ELIGIBILITY CRITERIA	Approximate weight of solid waste to be considered?	Please refer RFP clause IV.3
23	-	-		Tender fee is exempted for MSME Holder	No tender fee for any bidder specified in the RFP
24	25	IX.6.d	PAYMENT TERMS	Is opening current account in Canara bank compulsory?	Please refer RFP clause IX.6.d
25	85	ANNEXURE-13:	FINANCIAL BID ANNEXURE	Whether ESIC should be applicable for Bonus payment on monthly basis.	Please refer RFP clause XVI. Annexure-13. No Change / Modification in the Financial Bid format. Existing Clause will stand as such.

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26	44	XV	SCOPE OF WORKS	Garbage rate	Any component/claim if not specified in the Financial Bid format shall be a part of Service Charge as it is part of service being offered.
27	16	VI	EARNEST MONEY DEPOSIT (EMD)	EMD/Security Deposit for 1 year or 3 years	Please refer RFP clause VI.

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ASST. GENERAL MANAGER
(Maintenance Cell-P& E Section)

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